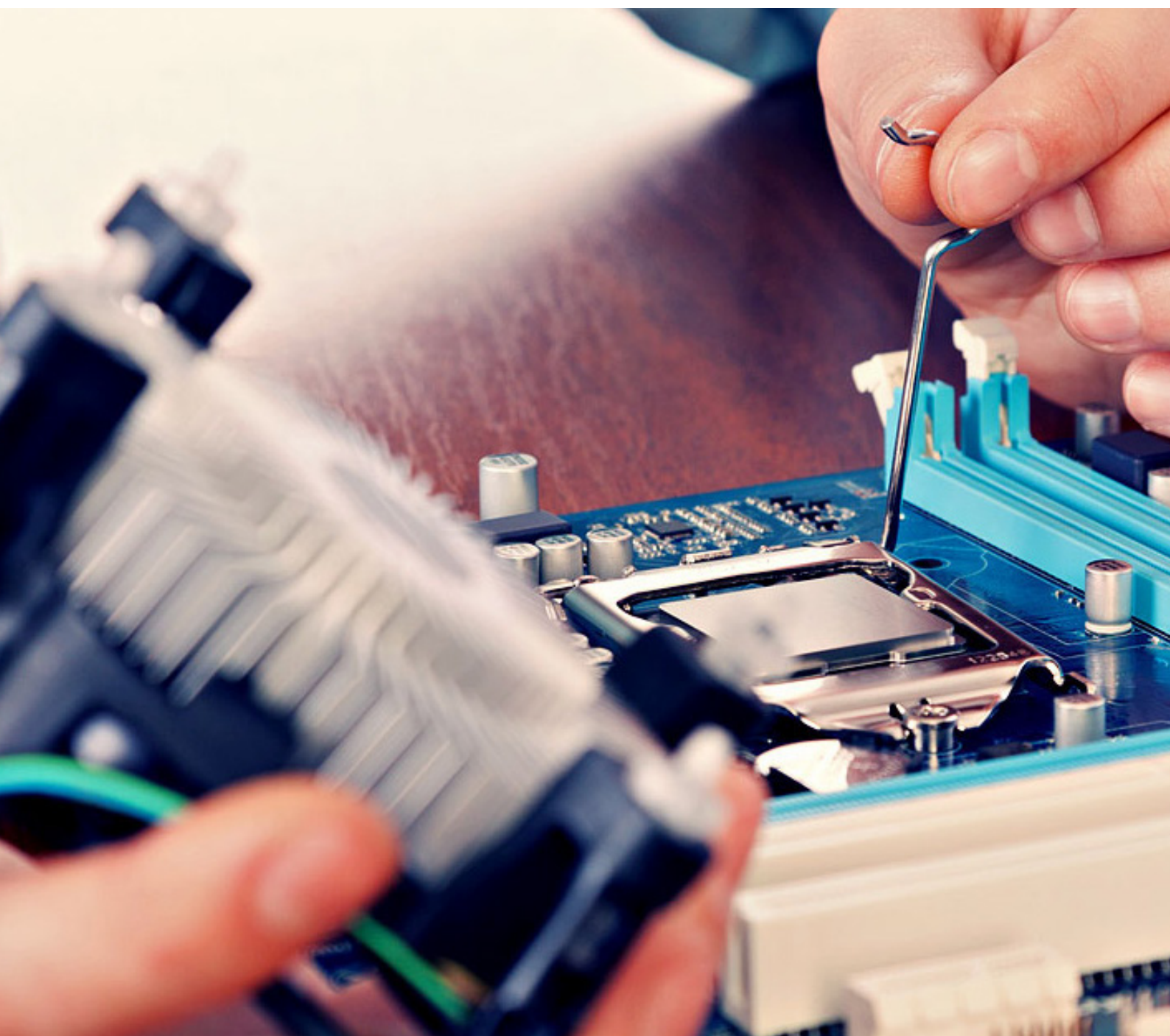




## Micrographic & Scanning Equipment Service Division



## Service Decision

Genus has an extensive Equipment Service Division to offer service contracts, adhoc callouts and warranty coverage on a large range of micrographic and scanning equipment.

Flexibility and responsiveness are the keys to successful service. Our contracts can be tailored to suit individual needs and business objectives.

- Tailored or Standard Maintenance Contracts
  - Time and material calls on an AdHoc basis
  - Swap out and return to workshop
  - Loan or rental equipment
- Site based service-engineer based on site
  - Repair of older or little used equipment
  - Per click service contracts

## About

Genus has professionally trained and experienced equipment engineers based throughout the UK.

From our advanced workshop facilities at our headquarters in Nuneaton, Warwickshire, we can offer coverage throughout England, Scotland, Wales, Northern Ireland and the Republic of Ireland. Many of our engineers are also highly trained in Networks, Capture Software, Database Management and Document/Records Management Software. In addition, we currently provide a number of service contracts to organisations throughout Europe.

## Recent Success

- The British Library 3x Zeutschel OSC2 - Dec 2024
  - Iron Mountain - Mekel Mach 10 - December 2024
  - TNA - Zeutschel 4x OSA2 - September 2024
  - AQA - 2x Inotec 8x1 scanners - July 2024
  - Historic Records - Inotec 3x1 - July 2024
  - Leeds University - SMA 3650 - July 2024
  - Find My Past - zeutschel 2x OSA1 June 2024
  - Unilever - Zeutschel OSC Chrome - June 2024
- Find My Past - Mekel Mach 10 x2 May 2024
  - Gibraltar garrison newspaper - Zeutschel scan studio - May 2023
  - Gibraltar garrison newspaper- SMA 3650 -April 23
  - Leeds University - 2x SMA Robo scans - Feb 2024
  - TNA - 2x Inotec 3x1 - December 2023
  - Land Registry - 2x Mekel Mach 7 - March 2023

We cater for all types of Micrographic and Scanner equipment including:

- Document Scanners
  - Book Scanners
  - Large Format Printers
  - Microfilm Scanners
  - Microfilm Cameras
  - Microfiche Readers
  - Diazo Duplicators
  - Jacket Loaders
  - Camera/Scanners
  - Reader Printers
- Production Microfilm Scanners
  - Silver Duplicators
  - Processors
  - Inspection Equipment
  - Camera/Scanners
  - Digital to Microfilm Writers
  - Cheque Scanners
  - Large Format Scanners
  - Large Format Copiers

Genus maintains equipment from all of the following companies:

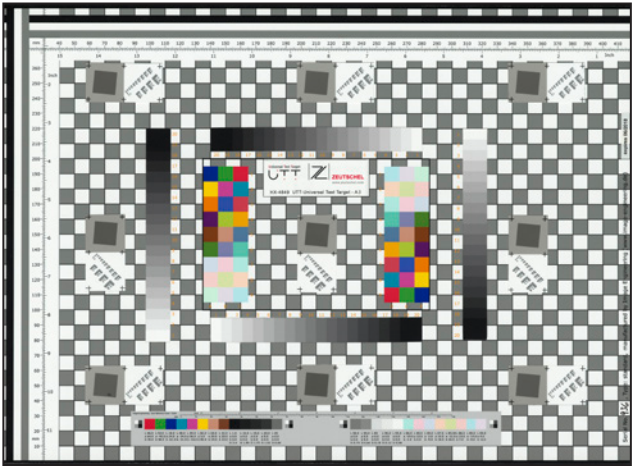
## Digitisation Standards

When we visit a book scanner we will use the UTT test chart that is designed to measure quality when adhering to Metamorfoze, FADGI and ISO standards. The UTT test chart image created will be sent back to the service department in Nuneaton and analysed using the Zeutschel QM Tool software. A record of the data collected will be archived in the scanner records on our database and a copy sent to the client. This allows us to compare data from visits to see if any aspect of quality is drifting and we can then make the relevant adjustments.

No other scanner manufacturer can measure these elements in the field. We believe we are the only service organisation in the UK that can supply the client with this type of information as a standard element of our support.

During this process we measure\_

- MTF (modulation transfer function) according to ISO 16067
- Colour reproduction  $\Delta E$  (supported methods CIE 1976, CIE 1994, CIE 2000 etc.)
- Noise level according to ISO 12233, OECF (opto-electronic conversion function) according to ISO 14523
- Homogeneity
- Distortion (resolution X and Y, channel registration, analysis of geometric aberration)



## Get in touch



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- Digitisation Solutions
- Scanning & Capture Services
- Document, Book & Microfilm Scanners



- Microfilm Solutions
- Fujifilm
- Conversion Services
- Conversion Hardware



- Technical Support
- Hardware Support
- Software Support



- Content Management
- Electronic Document Management
- Digital Asset Management



- Print Solutions
- Design & Print
- Web